

CalSAWS

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Deloitte M&E County Purchase

ME-SF-01-2025

San Francisco County

GA/GR 2025 COLA and In-Kind Updates

October 16, 2025

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ME-SF-01-2025 – GA/GR 2025 COLA and In-Kind Updates

1 OVERVIEW

Pursuant to Section 8 of CalSAWS Maintenance & Enhancements (M&E) Agreement effective February 1, 2025 (the "Agreement") between CalSAWS Consortium and Deloitte Consulting LLP ("Deloitte"), San Francisco ("County") has requested to implement in-kind amount updates for San Francisco's General Assistance/General Relief County Adult Assistance Program ("GA/GR-CAAP"), as further described in this County order form (the "County Purchase").

2 SCOPE

The County identified a business need for Deloitte to modify existing County specific GA/GR automated solution program rules to increase in-kind amounts. This County Purchase describes the M&E One-Time Services for Deloitte to design and build the requested changes to align with the County's current policies and business needs of the General Assistance/General Relief ("GA/GR") program documented, as mentioned in the JIRA SCR CA-294727 and SCR CA-294778. M&E One-Time Services includes up to 637 hours to assist the County with the following:

Table 1: Scope

NUMBER	DESCRIPTION
1	Update code tables (CA-294727): <ul style="list-style-type: none"> Using the updated in-kind income amounts provided by the County for type "Housing Earned" and sub-types "SSIP/CALM/PAES/AGEX" and "GA/GR," update the Code Detail table in CalSAWS to reflect the new in-kind income amount applicable effective November 1, 2025. Update/insert the in-kind income amounts for Assistance Unit sizes one (1) and two (2) in the code table. End date the existing open-end-dated in-kind income records for the County as of October 31, 2025. Insert new in-kind income records with updated amounts for the County effective November 1, 2025.
2	Update Batch Eligibility Determination and Benefits Calculation ("EDBC") run (CA-294778): <ul style="list-style-type: none"> Create the driving queries and run Batch EDBC for all active GA/GR programs with in-kind income of type "Housing Earned" and sub-types "SSIP/CALM/PAES/AGEX" and "GA/GR" (amount provided by the participant or standard amount) cases for the benefit month of December 2025. Provide all standard Batch EDBC run reports after the Batch EDBC run for the benefit month of December 2025.
3	Create a list of the cases in the batch run (CA-294778).

This is a County Purchase of 637 hours, within said hours 30 of those hours are for administration of the County Purchase order, which entails the management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.

3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

NUMBER	DESCRIPTION
1	There is no Grant increase or decrease NOAs in the system currently for San Francisco which are triggered through EDBC run and hence no DCR is required in this batch run to not auto-generate any Grant increase NOAs.
2	In-kind income values will be updated effective November 1, 2025. The batch run will be run for the month of December 2025 to prevent any overpayments generation.
3	This County Purchase must be approved by October 24, 2025, for the M&E One-Time Services of up to 637 hours to be worked with Release 25.10.30 for CA-294727 and Release 25.11.13 for CA-294778 and invoiced by the end of SFY 25/26.
4	The charges set forth in Section 5 below (the "Total Charges") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte and the County in writing and may result in additional charges and M&E One-Time Services. These additional charges will be executed as a revision to this County Purchase.
5	<p>M&E One-Time Services will be worked and invoiced on a monthly basis according to the rates and charges in the pricing schedule up to a maximum of 637 hours estimated to commence upon approval of this County Purchase. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked.</p> <ul style="list-style-type: none"> • If the County requests more hours, a revision to this County Purchase would be required. • Deloitte and the County will monitor the hours for the M&E One-Time Services and discuss the addition of more hours with the County if necessary. Any additional hours required for the M&E One-Time Services would result in additional charges in a revision to this County Purchase.
6	Once in Production, the County will raise defects via the ServiceNow ticketing tool or enhancement requests via the CalSAWS Enhancement Request ("CER") process.
7	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
8	If the County or its 3 rd party vendors cause delays (e.g., which includes but is not limited to delays such as not approving this County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted.
9	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by October 24, 2025, to proceed with this purchase. Otherwise,

NUMBER	DESCRIPTION
	the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

4 SCHEDULE

The charges associated with this County Purchase will be incurred during SFY 2025/26.

5 TOTAL COST

The following table outlines the total charges for this County Purchase.

Table 3: Total Cost

Total M&E One-Time Services Charges	SFY 2025/26	Total Charges
M&E One-Time Services Charge	\$91,212.00	\$91,212.00
Recurring M&E One-Time Services Charge	\$0.00	\$0.00
Hardware and Software Charges	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00
Total Charges	\$91,212.00	\$91,212.00

*The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

6 REFERENCES

This County Purchase will be tracked via ServiceNow.

7 APPENDIX A

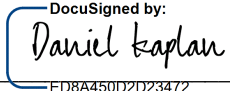
7.1 Summary of Cost

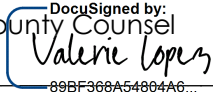
Attachment 1 to Deloitte M&E County Purchase - ME-SF-01-2025 - San Francisco - GAGR 2025 COLA and In-Kind Updates_Pricing Schedule.

COUNTY PURCHASE APPROVAL

Subject: Deloitte M&E County Purchase - ME-SF-01-2025 - San Francisco – GA/GR 2025 COLA and In-Kind Updates

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the subject County Purchase.

San Francisco County 
By: _____
Printed Name: Daniel Kaplan
Title: Deputy Director
Date: 10/28/2025

Approved As to Form:
San Francisco County Counsel 
By: _____
Printed Name: Valerie Lopez
Title: Deputy City Attorney
Date: 10/27/2025

Notice Address:
San Francisco Human Services Agency
P.O. Box 7988
San Francisco, CA 94120-7988

CalSAWS Consortium
By: Holly Murphy
Printed Name: Holly Murphy
Title: CalSAWS Chief Administrative Officer
Date: 12-Nov-2025 | 10:55:51 AM PST

Deloitte Consulting LLP
By: Rajesh Tahaliyani
Printed Name: Rajesh Tahaliyani
Title: Managing Director
Date: 06-Nov-2025 | 10:46:24 AM PST

Notice Address:
CalSAWS Consortium
11971 Foundation Place, 3rd Floor
Gold River, CA 95670

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1. Charges Summary

Total M&E One-Time Services Charges	SFY 2025/26	Total Charges
M&E One-Time Services Charge	\$91,212.00	\$91,212.00
Recurring M&E One-Time Services Charge	\$0.00	\$0.00
Hardware and Software Charges	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00
Total Charges	\$91,212.00	\$91,212.00

*

* The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

2. One-Time Services

Description	Resource Category	SFY 25/26 Hours	Total Hours	SFY 25/26 Hourly Rate (blended)	SFY 25/26 Charges	Total Charges
Design	Business Analyst	120	120	\$143.19	\$ 17,182.80	\$ 17,182.80
	Functional Lead	61	61	\$143.19	\$ 8,734.59	\$ 8,734.59
Build	Programmer/Analyst	114	114	\$143.19	\$ 16,323.66	\$ 16,323.66
	Senior Programmer/Analyst	65	65	\$143.19	\$ 9,307.35	\$ 9,307.35
System Test	QA Analyst	110	110	\$143.19	\$ 15,750.90	\$ 15,750.90
	Senior QA Analyst	42	42	\$143.19	\$ 6,013.98	\$ 6,013.98
Security	Security Analyst	37	37	\$143.19	\$ 5,298.03	\$ 5,298.03
DevOps	DevOps Engineer	37	37	\$143.19	\$ 5,298.03	\$ 5,298.03
Release Management	Senior Programmer/Analyst	21	21	\$143.19	\$ 3,006.99	\$ 3,006.99
Administration of the County Purchase Order	Programmer/Analyst	30	30	\$143.19	\$ 4,295.70	\$ 4,295.70
Total (Unrounded)		637	637		\$ 91,212.03	\$ 91,212.03
Total (Rounded)		637	637		\$91,212	\$91,212

System Change Request ("SCR")	Description	Target Release	Charges
			\$91,212.00
CA-294727	San Francisco - SF GA/GR 2025 COLA and In-Kind Updates	25.10.30	\$13,712.00
CA-294778	San Francisco - Run Batch EDBC for Active San Francisco - Run Batch EDBC for Active cases having In-Kind	25.11.13	\$77,500.00



California Health and Human Services Agency
Office of Technology & Solutions Integration
Statewide Automated Welfare System (SAWS) Project
2495 Natomas Park Drive, Suite 515
Sacramento, California 95833
(916) 263-3900



November 04, 2025

Kevin Li
San Francisco County Department of Human Services
1650 Mission St, 2nd Floor
San Francisco, CA 94103

Re: Updates to San Francisco GA_GR (CAAP) Inkind Income Amounts FY 2025-26

Dear Mr. Li:

This approves your Fiscal Year (FY) 2025-26 request received October 30, 2025 to purchase IT Services for the San Francisco County Human Services Agency. I understand this purchase will be competitively procured in accordance with State and Federal procurement policies.

Estimated one-time maintenance and operations costs in the amount of **\$91,212.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for maintenance and operation costs only. **These costs are not eligible to be claimed as developmental costs.*** Account number **38-25-14940** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking and audit purposes. Please now utilize this project number when claiming M&O Costs in CECRIS. If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas (916) 263-0478 or email her at Sudakshina.Biswas@otsi.ca.gov

Sincerely,

DocuSigned by:
Patrice Yang
8CC5804B02F141C...

PATRICE YANG
SAWS Project

cc: Analyst, County Expense Claim, CDSS
Analyst, Fiscal Policy Bureau, CDSS

